



The National Aquatic Safety Company, LLC

RESORT SPECIALIST: EXAM (A)

1. The six areas of performance according to your material are:
 - A. Professionalism, scanning, perseverance, appearance, posture
 - B. Professionalism, scanning, guest interaction, on time performance, posture, Cleanliness
 - C. Professionalism, scanning, guest interaction, appearance, behavior, cleanliness
 - D. Professionalism, scanning, guest interaction, appearance, posture, cleanliness
2. You should know
 - A. Where emergency equipment and potential hazards are located
 - B. How to get help in case of an emergency
 - C. How to get from any location to any other location
 - D. All of the above
3. Which statement is true?
 - A. Since you work here, you do not need to follow the same rules as the guests.
 - B. Smiling and having a pleasant demeanor is not important
 - C. You should enforce the rules the same way each day and to each person.
 - D. You should only be concerned with your immediate area.
4. “Look up, Pick up” has to do with
 - A. Resort cleanliness
 - B. How you dress
 - C. Preventing sunburn
 - D. Preventing back injury
5. A self-test for dehydration includes:
 - A. Pinching the skin
 - B. Eye coloration
 - C. Feeling hot
 - D. Itching skin
6. To help prevent accidents you should
 - A. Get the proper amount of rest
 - B. Be on the lookout for hazards and report malfunctions immediately
 - C. Follow the set procedures and never get too casual about work
 - D. All of the above
7. EAP stands for:
 - A. Early action plan
 - B. Emergency action plan
 - C. Emergency action procedure
 - D. Early action procedure



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8. Which of the following should not normally take longer than 30 seconds unless during an emergency?
 - A. PA announcement
 - B. Conversation with guests
 - C. Communicating with EMS
 - D. Phone calls

9. In responding to an incident, five things are normally done. They are listed below in jumbled order. Choose the order that is correct.
 - A. Involved assessment and begin elementary first aid
 - B. Take two breaths
 - C. Rescue
 - D. Quick assessment and call for help
 - A. A, B, C, D
 - B. C, A, B, D
 - C. C, D, A, B,
 - D. B, C, D, A,

10. Which of the following statements is true?
 - A. All of the following
 - B. Knowing the emergency procedures to follow is important.
 - C. Understanding the emergency procedures to follow is important
 - D. Following emergency procedures is important

11. In using a fire extinguisher, “PASS” stands for
 - A. Pass, aim, sweep, squeeze
 - B. Pull, arm, sweep, squeeze
 - C. Pull, aim, squeeze, sweep
 - D. Pull, aim, swap, swing

12. Which statement is true about biological spills?
 - A. They are a very rare occurrence
 - B. They should be handled very carefully in order to prevent self-contamination
 - C. They involve the spilling of cleaning compounds used around the facility
 - D. They require a hazmat team from the local fire department

13. In treating seizure, which of the following is false?
 - A. Never attempt to restrain the victim
 - B. Place something in their mouth to prevent biting the tongue
 - C. Clear the area
 - D. Pad under the head, elbows, and heels



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14. In drowning, which statement is false?
 - A. Many drowning occur in shallow water
 - B. Drowning is the second leading cause of accidental death in young people
 - C. Drowning can be very quick
 - D. None of the above statements are false
15. For someone in distress in the water, you should
 - A. Jump in immediately
 - B. Rescue them with as little risk to yourself as possible
 - C. Always do rescue breathing
 - D. Always use a ring buoy
16. Which of the following are false statements?
 - A. Victims are either on or near the surface or on the bottom
 - B. 447's are a common victim
 - C. 33's are a common victim
 - D. Victims are predictable
17. The signs and symptoms of a surface victim are
 - A. Facial expression, color variation, loss of body position, head back, nose up, no kick
 - B. Facial expression, irregular motion including the absence of motion, color variation, head back, nose up, no kick
 - C. Facial expression, irregular motion, including the absence of motion, loss of body position, color variation, no kick
 - D. Facial expression, irregular motion, including the absence of motion, loss of body position, head back, nose up, no kick
18. The signs and symptoms of a bottom victim are
 - A. Facial expression, elevated chest drooping head, bubbles, no motion
 - B. Color variation, facial expression, bubbles, no motion
 - C. Color variation, elevated chest drooping head, facial expression, no motion
 - D. Color variation, elevated chest drooping head, bubbles, no motion
19. Which of the following statements is false?
 - A. Children can be scared motionless
 - B. Shallow water can be dangerous
 - C. Hyperventilation is safe
 - D. Talking to a victim can provide comfort to the victim
20. Which of the following is false?
 - A. Give directions, not orders
 - B. Knowing the reasons behind rules is important
 - C. The image you present to the public is important
 - D. None of the above statements are false



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21. In dealing with an angry guest, which of the following is false?
 - A. Offering an alternative is a good strategy
 - B. Most people complaining are mostly concerned that you are listening to them
 - C. Appealing to a higher authority is a good strategy
 - D. You should always tell a guest to take their problem to someone else
22. Which of the following is least important to being a good resort specialist?
 - A. Be a good swimmer
 - B. On time, every time
 - C. Use correct language
 - D. Build a positive image
23. In removing a victim from the water on a backboard you should
 - A. Use only two people
 - B. Remove the patient head first
 - C. Remove the patient feet first
 - D. Use only three people
24. Which of the following statements is true?
 - A. CPR only works about one in twenty times
 - B. Doing CPR can be very strenuous & stressful for the rescuer
 - C. Of the two concepts, preventing accidents is more important than being good at CPR
 - D. All of the above
25. The signs and symptoms of neck and back injury include
 - A. Deformity and or swelling
 - B. Loss of body motion
 - C. Tingling or loss of feeling in the extremities
 - D. All of the above